

## Instructions for Mail-in Sharpening Service

Here's how to order:

- 1) Complete the Order Form on the next page. Make sure to complete all relevant areas. Insuring your knives for when we ship them back to you is recommended so please indicate the level of insurance coverage you wish to choose for the return shipping. We also suggest adequately insuring the shipment to us.
- 2) To make the process as smooth and efficient as possible we only accept payment by Credit or Debit cards. Upon receiving your knives, we will call to inform you of the packages safe arrival and take payment. Be sure to include the best phone number for us to contact you on and double check all other contact information and return address for accuracy.
- 3) Sign the order form acknowledging that you are at least 18 years of age and are assuming all liability relating to this service. Your knives will be returned very sharp so be careful!
- 4) Please take care in packaging your knives for shipping. A quick and simple method is to wrap them in a kitchen towel, multiple layers of newspaper or use a blade guard or sheath. Pack the wrapped knives along with extra newspaper so that the knives do not rattle around in the box. Enclose the order form and payment, and securely tape box closed.
- 5) Upon receiving your package we will call you for payment (if applicable) and so you can track the status of your order. Once we receive your knives, we will do a complete inspection of the blades and assess if there are any issues, or if we are unable to sharpen them.

### **SHIP TO:**

Cookshop Plus, LLC  
Knife Sharpening  
977 Farmington Ave  
West Hartford, CT, 06107  
ATT: Sharpening Service